



HARMONIC HOT TUBS LIMITED WARRANTY

GPM Manufacturing LLC, makers of Harmonic Hot Tubs, offers this Limited Warranty solely to the original purchaser and applies to residential use only within the United States and Canada.

Please read this entire Limited Warranty as exclusions and conditions do apply.

10 YEAR SHELL STRUCTURE

We warrant the Harmonic Hot Tub shell not to leak for ten years from the original tubs purchase date.

10 YEAR CABINET

We warrant the Harmonic Polyethylene Cabinet against degradation and cracking for ten years. Bowing that can occur under some conditions is considered normal and excluded from this limited warranty.

Also, normal wear and weathering that occur over time are not defects.

7 YEAR SHELL SURFACE

We warrant the Harmonic Hot Tub shell surface finish not to crack, wrinkle, blister, peel for seven years from the original tubs purchase date.

3 YEAR EQUIPMENT

We warrant the Harmonic Hot Tub Equipment (pumps, heater, control pack, and topside control) for three years.

3 YEAR PLUMBING

We warrant the plumbing of the tub will not leak due to defects in material and workmanship for three years.

3 YEAR JETS

Jet internals are warranted against malfunctions due to defects in material for a period of three years. Jet internals are considered to be Easily Removed Components. After initial delivery and startup, discoloring or fading of the plastics, corrosion of any stainless steel components are specifically excluded from these warranty terms. Defective components that are easily removed from the spa and that can be readily replaced by the customer and do not require specialized tools or knowledge or create personal safety issues all of which are considered Easily Removed Components, will be repaired or replaced free of charge at your Harmonic Hot Tub Dealer or by sending the effective components to GPM Manufacturing.

3 YEAR CABINET (OPTIONAL INFINITREE CABINETS)

We warrant the Harmonic Hot Tub Cabinet against degradation and cracking for three years. Bowing that can occur under some conditions is considered normal and excluded from this limited warranty.

Also, normal wear and weathering that occur over time are not defects.

2 YEAR EQUIPMENT

We warrant the Harmonic Hot Tub Equipment (Ozonator and LED Lights) for two years.

WARRANTY REGISTRATION AND WARRANTY CLAIM PROCEDURE

The original retail purchaser should register their hot tub purchase within 10 days from the date of original retail purchase to establish proof of purchase with GPM Manufacturing LLC.

Failure to register does not void this limited warranty but, upon any warranty claim, proof of purchase must first be provided to confirm original purchase date to the original retail purchaser.

Hot tub registration can be submitted online at orders@harmonichottubs.com.

In the event of a warranty claim of a defect or malfunction covered under the provisions of this limited warranty, the original retail purchaser must first notify in writing the retail dealer who sold the hot tub within ten days of the initial malfunction or discovery of defect. If the retail dealer does not provide service, then the purchaser should contact Harmonic Hot Tubs customer service department, via the website (www.harmonichottubs.com), or provide written notice of the malfunction or defect at the address below. Upon notice of the warranty claim, the retail dealer or an approved independent service center representative will arrange inspection of the hot tub with the retail purchaser to determine if the claimed malfunction or defect is a covered malfunction or defect under this limited warranty. If it is determined that the malfunction is not covered by this limited warranty, the cost of the service call is the sole responsibility of the purchaser. If it is determined that the malfunction or defect is covered under this limited warranty, we, through the retail dealer, or approved independent service center will repair or replace the covered item. In the event of hot tub replacement, the replacement hot tub will carry the balance of the original hot tub warranty from the original retail purchase date.

We reserve the right for its dealers or approved service centers to collect from the retail purchaser reasonable travel expenses. In addition, access charges will be assessed if the hot tub is not reasonably accessible for inspection, repair or replacement. This limited warranty is extended to the original retail purchaser and is not transferable. This limited warranty becomes void upon the transfer of ownership of the hot tub or moving of the hot tub to a different location, if not moved by an authorized Harmonic Hot Tub dealer.

EXCLUSIONS

This limited warranty is enforceable by the original retail purchaser from the date of the original retail purchase. Hot tub pillows, cover or any dealer installed accessories are specifically excluded from this limited warranty. All warranties are void if the hot tub is placed in commercial service. Normal wear and weathering of finishes and components are not defects and specifically excluded from this limited warranty. In the event it is necessary to move the hot tub from the residential premises to repair or replace any warrantable item, any and all cost of hot tub removal, transportation of the replacement hot tub, damages to landscaping, decking, fencing or other structural alteration, or any cost to obtaining access to the hot tub are the sole responsibility of the purchaser.

LIMITATIONS

This limited warranty is voidable if the hot tub has been subject to misuse, alteration or attempted alteration, repairs or attempted repairs by a non-approved service center or if a failure or malfunction is due to improper water chemistry, improper maintenance or lack of normal maintenance as prescribed in the Owners Manual, an act of God, weather conditions, animals, rodents, pests, or any damage from causes beyond the control of GPM Manufacturing LLC. Misuse or abuse shall mean operation of the hot tub other than in conformity with the Celtic Hot Tub Owners Manual. Such misuse and abuse shall include but not be limited to the following:

- The spa must be on a uniformly firm, continuous and level surface. The recommended foundation is a concrete pad with a minimum thickness of four inches with steel reinforcement bars crossed throughout the pad.
- Damage of the hot tub surface and components caused by leaving the hot tub uncovered or due to covering the hot tub with plastic film of any kind.
- Damage to the hot tub surface and components caused by use of a non-insulated cover or unapproved cover not provided by Harmonic Hot Tubs when the hot tub is subject to weather conditions and sun.
- Damage to the hot tub surface and components caused by contact with unapproved cleaners or solvents.
- Damage caused by the operation of the hot tub at water temperatures outside the range of 34 degrees F to 104 degrees F.
- Freeze damage.
- Damage caused by unapproved sanitizers such as calcium hypochlorite , sodium hydroxide, tri-chlor type chlorines or any sanitizing chemical that may remain undissolved on the hot tub surface.
- Damages or malfunction due to dirty, clogged, calcified filters out use of an unapproved filter cartridge.
- Damages or malfunction caused by failure to provide even, proper support to the hot tub.
- Damages or malfunction caused during installation of the hot tub.

DISCLAIMERS

GPM Manufacturing LLC and it's authorized agents shall not be liable for any injury, loss, cost or other damage, whether incidental, consequential, special or punitive, arising out of any defect covered by this limited warranty, including without limitation, loss of use of the hot tub and cost of removal of defective product, even if GPM Manufacturing LLC has been advised of the possibility of such damage. The liability of GPM Manufacturing LLC under this limited warranty, if any, shall not exceed the original amount paid for the defective product. Coverage under this limited warranty shall commence as of the original date of purchase and the duration of such coverage shall not extend for any reason whatsoever beyond the stated time period. These disclaimers shall be equally applicable to any service provided by GPM Manufacturing LLC or its authorized agents.

LEGAL RIGHTS

This Limited Warranty gives you specific legal rights. You may also have other rights which vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, so this limitation may not apply to you. Prompt return of a completed warranty registration form protects your warranty rights.